



Information Bulletin

Bulletin #	IB_2022-52
Date	November 17, 2022
To	Full Members, Associate Members, Life Members and affiliated clubs
CC	BC Soccer Board of Directors and Staff
From	Jason Elligott, Executive Director
Subject	BC Soccer Rules and Regulations updated and new Discipline, Complaints and Appeals Policy and Procedures

BC Soccer's Board of Directors has approved the updated BC Soccer Rules and Regulations and established new Policies and Procedures for Discipline, Complaints and Appeals. All documents are now approved and available [via the BC Soccer Website](#).

The BC Soccer Board of Directors, in accordance with the BC Soccer governing documents, has approved the updated Rules and Regulations governing the delivery of soccer in British Columbia. A summary of the material updates include:

- Updated Age Eligibility Chart – Page 8
- Administration of Youth to Adult Permits by Adult Leagues – Page 16
- Adjustment to reflect changes to Discipline, Complaints and Appeals Policy and Procedures – Page 17
- Updated duration of Matches at U14 age group – Page 23

New Policy and Procedures Governing Judicial Matters

Following an extensive review of the BC Soccer Judicial Code and Policies, and Procedures, which included the external experts in the area of safe sport, conflict resolution and legal, BC Soccer has updated its policy and procedures for all Judicial Matters.

The update of the policy and procedures establishes the start of “Phase 2” of BC Soccer’s Discipline, Complaints and Appeals process, managed by the independent third-party, ITP Sport. The two updated documents are:

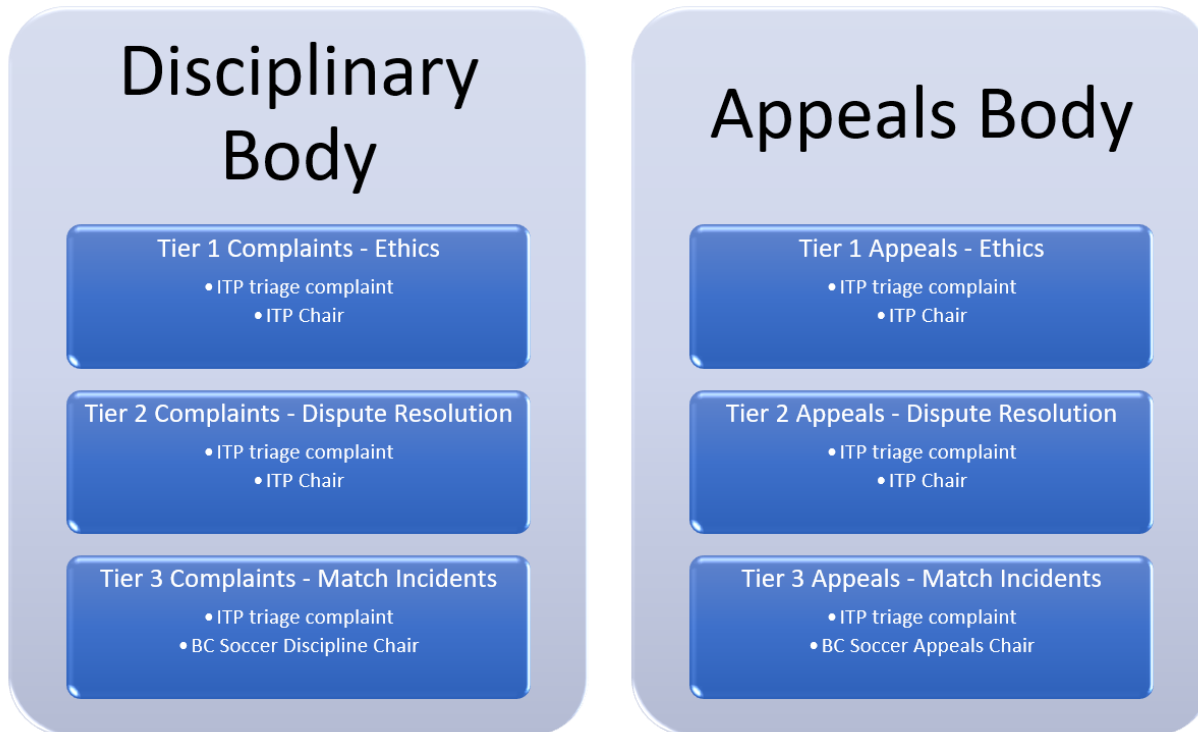
- “Discipline, Complaints and Appeals **Policy**” which specifies the organization, procedures, and functions of the Judicial Bodies of BC Soccer and its Members and Affiliated Organizations.
- “Discipline, Complaints and Appeals **Procedures**” which describes the disciplinary processes BC Soccer will follow when the FIFA Laws of the Game, the Universal Code of Conduct, BC Soccer Rules and Regulations, and any/all BC Soccer Competition Regulations are breached and specifies the disciplinary measures or sanctions that may be imposed.

Together, the two documents provide more clarity and guidance to all participants and stakeholders on the intake, management, and resolution of all discipline, complaints, and appeals managed by BC Soccer.

Effective immediately, the Policy and Procedures replace the “BC Soccer Judicial Code”. Under the new Policy and Procedures, all complaints must be filed via the online reporting system [available via this link](#). The reporting system, which is support by 24/7 by a hotline and live agents, will confidentially track all reports and provide all parties with clear visibility on the status and progress of the case.

The implementation of this process is an important step into a more transparent and efficient Judicial System, as such, this implementation will be supported by educational opportunity and resources available to key stakeholder groups including Judicial Panel Members, League and District Administrators and Match Officials.

The following provides a high-level pictorial view of the three levels of complaints/appeals and who is the chair of each.



For further questions, please contact [Soleil Heaney, Manager of Member Services](#)

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